



**FRAUD, WASTE, & ABUSE
HOTLINE**

Available 24/7 - Confidential
Multiple Language Options
Anonymous Reports Accepted

510 - 464 - 6100

bart.gov/oighotline

Report What You See
to the OIG



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BART
Office of the
Inspector General

Providing
Independent
Oversight of the
District's Use of
Revenue

FRAUD, WASTE, OR ABUSE INVESTIGATIONS

The OIG investigates allegations of fraud, waste, or abuse regarding the District’s programs, operations, and suppliers. All employees, contractors, and citizens are encouraged to report their observations and every individual, regardless of religion, race, immigration or documentation status, or national origin, is safe to seek and obtain assistance from the OIG.

Fraud, waste, and abuse can seem similar and be difficult to tell apart, but it is the intent of the action that separates them. Examples include bribes, kickbacks, product substitution, and false time reporting.

Fraud

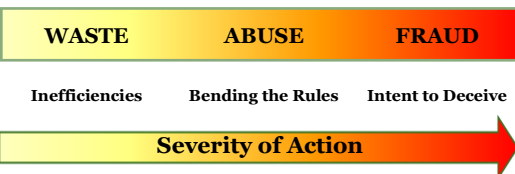
In broad terms, fraud is an act that is intended to swindle someone or an organization. It is the intentional misrepresentation of the facts for monetary or personal gain.

Abuse

Abuse is behavior that is deficient or improper when compared with behavior that a prudent person would consider reasonable and necessary. It includes misuse of authority or position for personal interests.

Waste

Waste is using or spending resources carelessly, extravagantly, or to no purpose.



ABOUT THE BART OIG

The independent BART Office of the Inspector General (OIG) was authorized in Bay Area Regional Measure 3 (RM 3), which voters approved on June 5, 2018. The OIG first went into operation in August 2019 with the appointment of its first Inspector General by the Governor of California.

The OIG’s purpose is to ensure that the District makes effective use of bridge toll revenue and other revenue and operates efficiently, effectively, and in compliance with applicable federal and state laws. The OIG’s objective is to identify fraud and waste and opportunities for efficiencies in the administration of the District’s programs, operations, and delivery of capital projects.

The OIG achieves its mandated objective through performance audits and fraud, waste, or abuse investigations, and does so by following professional standards that require the OIG to conduct its work independently and ethically. Those standards are the:

- *Government Auditing Standards*, promulgated by the Comptroller General of the United States
- *Principles and Standards for Offices of Inspector General*, promulgated by the Association of Inspectors General



PERFORMANCE AUDITS

The OIG conducts performance audits to contribute to public accountability and transparency. The goal of the OIG in conducting performance audits is to assess whether District management carries out its functions and provides services to the public effectively, efficiently, economically, ethically, and equitably.

The OIG’s performance audits assist the District in improving program performance and operations, reducing costs, facilitating decision making, initiating corrective action, and being accountable and transparent to the public and those charged with governance. The OIG’s performance audits also reassure the District that work is being done as intended.

The OIG issues an audit plan outlining the areas to audit based on the results of a risk assessment that determines where audits will add the best value. The OIG also considers feedback from employees who have firsthand knowledge of BART operations and can offer insight on where they think the District would benefit from improvements. All employees are encouraged to provide the OIG information that would assist in preparing an audit plan.

The OIG’s current audit plan is available on its website at www.bart.gov/oig.

